



# CAMP/BENCH REPORT

CHANDEL, MANIPUR  
18<sup>th</sup> October, 2019

NATIONAL COMMISSION FOR PROTECTION OF CHILD RIGHTS  
NEW DELHI

*Working Report*

## INTRODUCTION

The 35th Bench/ Camp of the National Commission for Protection of Child Rights (NCPCR) was convened at Multipurpose Hall of Aspirational District, Chandel District Headquarters in Manipur on the 18<sup>th</sup> October 2019. Helpdesk and Registration counters were activated from 8:00 am and proceedings of the bench started at 10:00 a.m. The day of bench camp at Chandel started with “Swachhta hi Seva” rally organised by Autonomous District Council, Chandel with awareness theme on plastic waste collection to make the District a plastic free District. More than hundred children who participated in the rally collected plastic waste from the schools, homes, roads and neighbourhood areas and awareness was spread to achieve a plastic free District. The event was witnessed by Dr. R.G. Anand, Hon’ble Member, NCPCR, Deputy Commissioner, Chandel, Chief Executive Officer, Autonomous District Council, Chandel and other District Level Officers of Chandel. This rally was then followed by tree plantation at DC Office Complex by Hon’ble Member, NCPCR, Hon’ble Chairperson, MCPCR and Deputy Commissioner, Chandel as a part of the NCPCR’s National Bench comprising of Dr.R.G. Anand, Hon’ble Member, NCPCR, Smt. Sumatibala Ningthoujam, Hon’ble Chairperson, MCPCR, Shri Krishna Kumar, IAS, Deputy Commissioner, Chandel, Shri N. Madhunimai, MPS, Superintendent of Police, Chandel, Shri Bantee Singh Ningthoujam, MCS Member Secretary (MCPCR), Shri Paresh Shah, NCPCR and Shri Yumnam Sumel Singh, Program Officer (MCPCR).



In total, 278 cases were registered during the Camp out of which 200 cases were heard and addressed by the Bench on the spot. The remaining 78 cases have been referred to department concerned for taking up further necessary action. Below is the information on the total number of cases received during the sitting of the bench.

## NON GOVERNMENTAL ORGANISATION MEETING

An NGO Consultation meet was held on 18<sup>th</sup>October, 2019. The meeting was organised at District Collectorate Office in Chandel. The NCPCR team along with the Nodal Officer of Chandel District chaired the consultation meet. During the meeting, the NCPCR team informed the NGO's about the objective and purpose of constituting a national bench related to child rights violations in the district. The team also informed the respective NGO's about the roles and responsibilities of the commission and work done by the commission all over the years in protecting and preserving the rights of children. Out of 42 NGO's of the District registered on DARPAN, 12 NGOs participated in the Consultation meeting. The Commission informed the NGO's about the objective of national bench and asked them to attend the meeting before the sitting of the bench and asked them to bring complaint grid or complainants highlighting the child right violation from there district on the day of the sitting of National Bench. The objective of conducting a meeting with the NGO's was two-fold:-

- To make them realise their responsibilities towards children, since NGO's are one such organisation that are working relentlessly at the grass root level and are very well aware of the problems in their district.
- To examine and analyse the involvement of NGO's in the field of Child Rights.

### KEY HIGHLIGHTS FROM THE NGO-MEETING

Around 12 NGO's have participated in the meeting.

All 12 NGO's have agreed to volunteer in running the National Bench smoothly and efficiently.

Representations of the NGO's were adequate.

NGO's highlighted the issue of school dropouts, cases of lack of infrastructures in the Education sector and non-implementation of RTE in specific areas.

S.NO.	NAME OF THE DISTRICT	TOTAL NO. OF NGO'S	NGO ATTENDED CONSULTATION MEET
1	Chandel	42	12

### INSPECTION VISIT BY NCPCR

NCPCR officials conducted inspections at Jawahar Navodaya Vidyalaya, Chandel to examine the facilities provided to the children in the School. NCPCR team was accompanied by **DLO**. The objective of conducting the inspection was to review the performance and standards of the facilities provided to the children in AWC's and School and simultaneously take suo moto cognizance on the matters pertaining to child rights violations in these institutes.

During the Suo-moto visit of Team NCPCR to JNV, Chandel, the team interacted with all the students, administration, teaching and non-teaching staff and the entire facility was thoroughly inspected.

Following observations were noted:

- There was no security guard at the gate.
- The CCTV of entrance gate was non functional/not installed
- There was no permanent post of warden. Teaching staff did overtime and worked as house in-charge.
- In the boys dormitory the toilets were in were unhygienic condition. Several cigarette buds were found in the toilets and some bear bottles were also noted.



- In one of the dormitories visited the access to terrace was open and was found to be unsafe.
- Two teachers' complaint of lack of coordination and poor management by the principle/head teacher. Some teachers complained of feeling of burn-out and lack of forum to vent out their frustrations.
- One of the dormitories for girls was functioning in a temporary arrangement since the permanent building was under construction. It was reported by some of the inside staff of the JNV that the building has been under construction for more than 3-4 years and not completed yet due to contractor, even though the grant were available.
  - It was reported by teachers that there is no counselling facility for students who are distressed. The students have relationship issues and they climb the wall and go out or meet secretively in the gardern area.
  - The school did not have information regarding safety and security guidelines as per the manual on safety and security for children in schools formulated by NCPCR and "Regulatory guidelines for hostels of educational institutions formulated by NCPCR and notified by CBSE vide circular no 05 dated 27 March 2018.
  - The girl students complained of not having vending machine outside their hostel for sanitary pads.
  - The NCPCR team gave a through orientation on child rights to the students of the JNV, Teaching and

Non-Teaching staff. The children also took a pledge to speak up against violation of their rights and help their fellow students if any violation of their rights was found. The students and teachers were informed of POCSO and prevention of child abuse and NCPCR's POCSO E-Box and 1098 child helpline.

### **ON THE DAY OF THE SITTING OF THE BENCH**

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#### Area Wise (Under CPC Act, 2005)

Apart from individual complainants NGO’s, DCPU, many other complaints were received from the complainants representing their institutes helped the commission in reaching out to the children who could not present their cases on the day of the sitting of the bench. The schools highlighted the issue of children with disabilities, poor infrastructure facility. NGO’s raised the issue of education and rehabilitation issue of children with disabilities, lack of clean drinking water, proper housing, drop-out cases of tribal areas in way anad. 6 more NGO’s brought complaints before the bench.

#### AREA WISE (UNDER CPC ACT, 2005)

Complaints are segregated based on the 6 areas that comes under section 3 of CPC Act, 2005. The highest number of cases, that is, 63 cases are registered under Juvenile Justice, 82 under Education, 2 under POCSO, 131 under Health requires holistic approach from the respective departments.

S.NO.	DEPARTMENTS	TOTAL COMPLAINTS
1	Juvenile Justice	63
2	Education	82
3	Laws relating to Children/POCSO	02
4	Health	131
5	General Complaint	00
6	Child Psychology or Sociology	00
7	Child Labour	00
	<b>TOTAL</b>	<b>278</b>

DISCLAIMER: The data presented above is the initial data as per the day of the Camp/ Bench.

### COMPLAINT ANALYSIS ACCORDING NITI AAYOG INDICATORS

The National bench of NCPCR is being conducted in those districts which are declared 'Aspirational' by NITI Aayog. The NITI Aayog analysed these districts based on 49 indicators segregated in five sectors- Health, Education, Agriculture & Water resources, Financial Inclusion and Basic Infrastructure. Since NCPCR has a mandate to take complaints in the matters related to child rights violations. Therefore, the Commission has placed its focus on three key sectors- Education & Health & Nutrition focusing on the facilities provided to children.

S.NO.	DEPARTMENTS	TOTAL COMPLAINTS
<b>1</b>	<b>EDUCATION</b>	
	<b>TOTAL NUMBER OF CASES RECEIVED=82</b>	
	Cases related to Scholarship	3 3.70%
	Cases related to admission of children or children with special needs	1 1.20%
	Cases related to id day meals (MDM)	7 8.50%
	Cases related to Infrastructural Issues	53 64.60%
	Cases related to transport/ vehicle	1 1.20%
	Cases related to unavailability of books, uniforms etc (Entitlement Related)	7 8.50%

	Cases related to lack of teacher	2	2.40%
	Miscellaneous	8	9.80%
	<b>Total</b>	<b>82</b>	
<b>2</b>	<b>HEALTH</b>		
	<b>TOTAL NUMBER OF CASES RECEIVED=131</b>		
	<b>Cases related to Aanganwadi functioning</b>		
	Cases related to issuing of disability certificate or disability pension	31	23.70%
	Cases related to health treatment	5	3.80%
	Cases related to financial assistance for treatment	5	3.80%
	Cases related to improper functioning of hospital/clinics	13	9.90%
	Cases related to sanitation, water and road problems	2	1.50%
	Immunization	8	6.10%
	Health card	9	6.90%
	PDS	1	0.80%
	<b>Total</b>	<b>74</b>	
	<b>Others</b>	<b>57</b>	

### **OBSERVATION OF THE OFFICIAL**

National Commission for Protection of Child Rights (NCPCR) issued certain guidelines regarding the roles and responsibility of the officials of the respective districts they need to fulfil before and during the sitting of the bench. Major guidelines are:-

Action taken regarding the publicity of the bench and compile a report on it. To bring the total number of complaints pending before the district related to child rights violations. The presence of district officials during the sitting of the Bench along with requisite staff for assistance in addressing the complaints.

Taking into consideration the above guidelines of the Commission, the criterion for above mentioned have

been fully and satisfactorily fulfilled by District Administration in awareness campaigns, information dissemination and mobilisation of all stakeholders including NGOs, Civil Society Organizations (CSOs), Gram Sabhas (Village Authorities), Youth Groups etc.

The huge turnout of the above mentioned groups including individual complainants including physically disabled children and their parents/ guardian speaks volumes about the preparation and successful conduct of the Bench/ Camp at Chandel.

### **OBSERVATION OF MANIPUR STATE COMMISSION FOR PROTECTION OF CHILD RIGHTS (MCPCR)**

As per the guidelines for SCPCR, the Commission requested the state counterpart of NCPCR to coordinate the arrangements with District Authorities regarding the sitting of the bench. The State Commission actively participated right from the preparatory meetings with invaluable inputs from Shri Bantee Singh Ningthoujam, Member Secretary, Manipur Commission for Protection of Child Rights (MCPCR). Coordination and supervision of the District Administration was crucial in acting as an interface between concerned DLOs and the State and National Commission. On the day of the sitting of the bench the Chairperson and 3 members of State Commission were present.

### **HIGHLIGHTS OF BENCH**

- 1st of its kind Grievance Redressal Bench in Manipur
- Very strong support of Deputy Commissioner, Chandel Shri Krishnakumar Yadav and his team.
- Swachhta Hi Seva (Plastic Free Day) Rally and Awareness by children
- Plantation of Trees by NCPCR, SCPCR and District Administration
- Various Child Rights Awareness Stalls including SAKHI
- Inauguration of a Paediatric Ward for Children in District Hospital of Chandel by Dr. R.G.Anand, Hon'ble Member, NCPCR
- Active Participation of 12 NGOs and Volunteers
- Active participation of Children as well as complainants
- On the spot Diabily Assessment Camp.
- Suo-moto cognizance by NCPCR team in Schools, Aanganwadi Centres and CCIs. Child Rights awareness generation in schools, AWW and CCI visited and during the Bench by NCPCR and SCPCR.
- 289 grievances received by Commission. 278 relevant. 200 cases addressed. In 78 cases forwarded to District Administration by the Commission after the Bench.

## CONCLUSION

The 35<sup>th</sup> Bench of National Commission for Protection of Child Rights (NCPCR) was conducted successfully at Aspirational District, Chandel, Manipur. NCPCR registered and passed orders on 200 complaints out of the 278 complaints received during the sitting of the bench. Apart from this, the Bench received 78 additional complaints which have been referred to concerned departments of the District for taking immediate necessary action.

The commission received overwhelming support and participation from the Civil Society Organizations (CSOs), NGO's, Youth Groups, Village Authorities, and individuals. Several complaints which have been received from neighbouring District of Tengnoupal have been referred to concerned departments of Tengnoupal Districts for their redressal.

In the end press communiqué was issued by the District Administration and all concerned Press/ Daily were intimated about the number of cases registered by the bench. The volunteers apart from the district administration helped in running the proceedings of the bench smoothly. Officials of Autonomous District Council, Chandel, teachers and staffs of the Deputy Commissioner's office were there to help the complainant from registering the complaints to helping them write the complaint and translating the language from their own dialects to English for the bench. Hon'ble Chairperson, MCPCR and Deputy Commissioner, Chandel and gave concluding remarks at the end of the Benches and commended the active participation of District Level Officers and efforts of the volunteers who were given commendation certificates for their active and untiring efforts to make the Bench/ Camp a success.

Annexure-I

**Attendance sheet**  
**Grievance Redressal Camp On Matters Related to Child Rights Violation at Chandel District, Manipur.**  
**18<sup>th</sup> October, 2019**  
**NGO's**

DATE - 17.10.19

S. No.	Name	Designation / NGO Address	Contact No/ Email	Signature
1	Saungam Khaling	Project Coordinator New Era Education, Mental & Development Society (NEEDS)	8119087455 saungam007@gmail.com	<i>Saungam</i>
2	Tanstdam Tortang	MIS Co-ordinator NIEEDS	7005839390 kaicatortang@gmail.com	<i>Tanstdam</i>
3	M. Seitinthang Haakip	Field Animator Centre for women and Girls	9378018994	<i>Seitinthang</i>
4	Shaneu Khaling	Asst. Coordinator Weaker Section's Development Council, Khangshim village	9366436721	<i>Shaneu</i>
5	Angdamsaang Khaling	Administrative Officer Weaker Section's Dev. Sect. Council, Khangshim Vill.	8119070388	<i>Angdamsaang</i>
6	Maku Phairong Nairawson	Field Animator Centre for women and Girls	897468267	<i>Maku</i>
7	Hechin Haakip	Secretary Centre for Women and Girls	88731083679	<i>Hechin</i>

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**NGO's**

S. No.	Name	Designation / NGO Address	Contact No/ Email	Signature
8	Toungsen Hmanose	Secretary / Social & Health hemedal Centre, Tamoi lamkhin Chalapakarong village	9002980756 socialhealthhemedal@gmail.com	<i>Toungsen</i>
9	Nula Hmelhi	Secretary / Women and Child Advancement Organisation, Khambarbel Village, Chandel Dist.	9612839042 nula19@gmail.com	<i>Nula Hmelhi</i>
10	Hmanila Khaltan	One Stop Centre (CWC) (Bouhailon)	9612426421	<i>Hmanila</i>
11	T RINCHUI	Senior admin officer one stop centre (CWC)	8704531152 trinchingui@satva.com	<i>T Rinchui</i>
12	K. Moikham	All Tribal Women organisation	9612588476	<i>K. Moikham</i>

Annexure-II

LIST OF OFFICIALS PRESENT FOR NCPDR CAMP MEETING

17/10/19

Grievance Redressal Camp On Matters Related to Child Rights Violation at Chandel District, Manipur.  
18<sup>th</sup> October, 2019  
Volunteer's

S. No.	Name	Address	Contact No/ Email	Signature
1.	Y. LOKENDRO SINGH	Katiching Raji Loklai Angmyingong Bazaar (200 Chandel)	9612442316 lokendro1969@gmail.com	
2.	A. Jayanta Kumar Singh	Wabagni Keithi Mecha Acet / Khengjoi T.D. Block	8787890946 jayanta2018@gmail.com	
3.	Pc. Damari	Modi village UDC/DC office, chandel	961251445A.	
4.	Khumla Toton	Khumla KCP village, machi Sub-division.	7085112892 amichinghm@gmail.com	Khumla Toton
5.	Palitla Khoyunther	Wangkai Kanan Lokai Inghal/ICDS Cha	9862048335 khoyunther@gmail.com	Palitla
6.	Sophia Bapat	Tampi village, Chokpitarong Supervisor, ICDS Khengjoi	8732844984 sophiabapat123@gmail.com	
7.	Sheroyaron	BDO's office Chandel Lambung village	8413037920	

Grievance Redressal Camp On Matters Related to Child Rights Violation at Chandel District, Manipur.  
18<sup>th</sup> October, 2019  
Volunteer's

S. No.	Name	Address	Contact No/ Email	Signature
8.	Shongshir Delfina Monsang	Taphov Village, Chandel, Supervisor, Khengjoi ICDS.	8731943303 delfinamonsang20@gmail.com	Delfina
9.	Todanshang Khaling	Taphov Bazar Chandel DEO Education Chandel	8731928839 Todanshang@ipico.com	Khaling
10.	Hulang Jolly Anal	Lambung village, Chandel System Analyst Education	9612254409 jollanal@gmail.com	
11.	Nula Jamblung	Panchai Village, Chandel Supervisor ICDS Chandel.	8730947544	
12.	L. Evelyn	Japinva Bazar Supervisor ICDS Keng	9862015335	L. Evelyn
13.	Elsie Chasa	Komlathabi (Kapaam) village Supervisor ICDS, Chandel	9862801961 elsiechasa5@gmail.com	
14.	Lk. Nitha	BDO NERCORMP - CHANDEL Taphov Village	9862961381 lk.nitha@gmail.com	

Grievance Redressal Camp On Matters Related to Child Rights Violation at Chandel District, Manipur.  
18<sup>th</sup> October, 2019  
Volunteer's

S. No.	Name	Address	Contact No/ Email	Signature
15.	Ts. Hringnang Anal	② Karankha village ③ IESS-Project, Chandel Supervisor	9862430930	Hringnang
16.	Khai min lias	Natural Games village, Imphal	9436855229	Khai min lias
17.	Mothei saka	DC's offu, Chandel	9436606866	Mothei saka
18.	Hranglong Starson Ad	HEO Chandel	9862460218	Hranglong Starson Ad
19.	Tongsem Koningwas Anal	AcH. BRDA/CDL	7005627990	Tongsem Koningwas Anal
20.	Saka Shangpungchel	AO/DRDA/CDL	9402271580	Saka Shangpungchel
21.	A. Mifajit Singh	EE/DRDA/CDL	9436035360	A. Mifajit Singh

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18<sup>th</sup> October, 2019  
Volunteer's

S. No.	Name	Address	Contact No/ Email	Signature
22.	Jh. Ajit Singh	DADA/CDL	7055611365	Jh. Ajit Singh
23.	SR. Melody	DRDA/CDL	8014908560	SR. Melody
24.	KL. Liya	DRDA/CDL	8974213686	KL. Liya
25.	Shangraingam	DRDA	8416002611	Shangraingam
26.	Honela	DBO. Ckg.	8181914991	Honela
27.	King Sanghat deuai	Lamba/SDD KSI	9862559658	King Sanghat deuai
28.	J. Shingpabanda	SDD/BDD CDL	8730817504	J. Shingpabanda

S. No.	Name	Address	Contact No/ Email	Signature
28.	Nangsha Nitus	DRDA	8729989384	Nangsha Nitus
29.	mol amjad Ali	Lamba SDD/CDL	8787895155	mol amjad Ali



## Governor of Manipur



17 mins •

Hon'ble Member of National Commission for Protection of Child Rights, Dr. R.G. Anand called on me and briefed me about the issues related to child protection and welfare in the State.



# ANNEXURE-III

## Awareness Campaign



Orientation of Volunteers & NGOs





DAY OF THE BENCH/CAMP

