



# CAMP/BENCH REPORT

DHALAI, TRIPURA  
17<sup>th</sup> JANUARY, 2020

NATIONAL COMMISSION FOR PROTECTION OF CHILD RIGHTS  
NEW DELHI

*Working Report*

## INTRODUCTION

The National Commission for Protection of Child Rights (NCPCR) conducted its bench/camp in Dhalai District in Tripura on 17<sup>th</sup> January 2020. Shri Priyank Kanoongo, Honorable Chairperson of National Commission for Protection of Child Rights (NCPCR) along with Smt. Nilima Ghosh Honorable Chairperson from Tripura State Commission for Protection of Child Rights (TSCPCR); Sapna Pal Honorable Member Tripura State Commission for Protection of Child Rights (TSCPCR); Ms, Dr. Brahmneet Kaur District Collector of Dhalai; and Shri Govekar Mayur Additional. District Magistrate, constituted the Bench/Camp.



## PRE-BENCH PREPARATION:

A detailed Guidelines for the procedures and the participation before Bench of NCPCR for taking complaints pertaining to the violation of child rights was developed and was communicated to the District Collector, Dhalai. The Stakeholders, Non-Governmental Organization were also communicated through e-mail, tele-calls by the Commission. Formal letters to all the concerned Department of the District as well as to the NGOs were also sent.

A joint video conferencing by NCPCR team with the District Collector cum District Magistrate, Dr. Bramneet Kaur, IAS, ADM, Dhalai and her team from Dhalai District Administration along with other concerned Departments of State was held. The team was briefed by the Commission about the camp and the strategies to be undertaken for the successful camp including Publicity and Communication. The role and responsibilities of officers were fixed and requirements with

respect to the camp were placed before them.

The list of 2 Non-Governmental Organization listed in NITI Aayog's Darpan Portal was mailed and communicated on call. The Dhalai District Administration was also requested to involve other credible NGOs empanelled in the office of DC, Dhalai to participate in the said camp by spreading awareness and helping people to bring grievance petitions for redressal during the said NCPCRs Bench.

The National Commission had sent formal invitation cum request to Tripura State Commission for Protection of Child Rights to be partner with NCPCR during the said Bench at Dhalai held on 16.01.2020.

### **TEAM COMPOSITION**

1. Shri Paresh Shah, Senior Technical Expert, North East Cell and Education Division, NCPCR.
2. Shri Shakti Singh, Consultant, Laws Relating to Children, NCPCR
3. Shri Kapil Sharma, Consultant, Laws Relating to Children, NCPCR
4. Shri Sudip Chakraborty, Consultant, North East Cell, NCPCR
5. Ms. Tanya Monga, Consultant, Child Psychology & Sociology, NCPCR
6. Shri Prashant Dewedi, Consultant, Juvenile Justice (Care & Protection of Children)- Division, NCPCR

### **PRE- BENCH MEETING**

To assist the Dhalai District Administration for successful coordination of the NCPCRs Bench and spreading of the awareness, a team of 5 officials reached 2 days in advance of the Date of Bench. The advance team of the Commission assisted the Dhalai Administration in dissemination of IEC materials in connection with issues pertaining to child rights and child protection amongst the local people, conducting of field visits and taking suo-moto cognizance of cases, holding of pre-bench meetings with the NGOs, Officials and Volunteers.

The District Administration posted Notices in all prominent places including Schools, Anganwadi Centres, Bust Stands, Railway Stations, Market Places etc. The local community members, youth, school teachers and students also actively took part to spread the message to all concerned regarding NCPCRs holding of Bench on 17.01.2019 at Dhalai.

### **MEETING WITH DISTRICT OFFICIAL & NON GOVERNMENTAL ORGANISATION (NGOs)**

The National Commission for the Protection of Child Rights in coordination with District

authority Dhalai organized an NGO and District official Consultation meet on 15th January 2020 at District Collectorate Office in Dhalai. The NCPCR team along with the District Collector and Nodal officer ADM. chaired the consultation meeting. Out of NGO's registered under NITI Darpan portal 02 NGO's actively participated in the meeting.

**The Purpose of the Meeting:**

- To share the objective of the camp with the district authorities as well as the NGO.
- To sensitize the authorities and the concerned NGO the important need to address the case of child rights violation
- To identify the gaps in the matter of Child Rights
- To play an active role during the camp so that matters pertaining to child rights are highlighted and heard.



NGOS actively participated :

**1. UTSARG SOCIAL WELFARE ORGANISATION**

Smt. Swapna Bhattacharjee (President)-8974825726

Smt. Chaya Rani Roy (Secretary)- 7005258754

**2. SUDARSHAN FOUNDATION**

Smt. Aruthi Sharma, President-943692399, Shri Sudhir Das-9402528220

**INSPECTION VISIT**

**VISIT TO DISTRICT HOSPITAL IN DHALAI**

Team NCPCR visited the District Hospital in Dhalai and observed that the infrastructure was not in much good condition. The hospital was not maintained in a hygienic manner. The Malnutrition centre was also not established in the hospital and the Physiotherapy and Rehabilitation room was also closed during the time of OPD.

#### VISIT TO BIMAL SINHA MEMORIAL HOSPITAL, KAMALPUR, DHALAI TRIPURA

Team NCPCR visited the sub-divisional hospital and found that no proper hygiene was maintained in the hospital. The duty chart was not being followed by the doctors as they were not found to be on duty during the service hours. The medicine store was properly maintained.

#### VISIT TO LALCHARI S.B SCHOOL, AMBASSA,DHALAI

NCPCR team visited the school. Based on the visit to the school, suo-motu cognizance was taken of the severe infrastructural deficits observed in the school premises. There was an extremely unsafe way to school. The children of the school have used Bamboo sticks to create a bridge to go to school followed by a hilly track which was highly unsafe. On interaction with the children it was found that school was not having proper sports equipments.

#### VISIT TO AMBASSA ENGLISH MEDIUM MODEL SCHOOL,LALCHARI, AMBASSA DHALAI

NCPCR team visited the school, however the school was found to be closed during the school hours. Nobody was there in the premises. The school had proper infrastructure from the outside, the main gate of the school was locked.

#### VISIT TO GHANTACHARA S. B SCHOOL, KULAI,DHALAI

NCPCR team visited the school, however the school was found to be closed during the school hours. The school had no gate and no boundary wall. The old building of the school was in the miserable condition posing threat to safety and security of children studying in the school. The head teacher was available in the school along with a teacher. He complained of outsiders from village entering the school without observing thorough fare. Villagers travel through Motorbikes and other vehicles from the school ground. It was also reported to the Commissions team that on several instances few unknown persons enter the school and consume alcohol which is very unsafe for children. Also, upon further enquiry, it was noted that there was no proper electricity in the school, play materials were not available as required, and the school faced challenges with regard to providing the Mid Day Meal as

per prescribed nutrition. The ration was required to be borrowed from the shops and the teacher had to pay from his pocket since fund flow is not proper in the schools. Also, it was noted that some of the children had not attended schools for more than 30 days as per attendance records but still their names were not in the category of drop out children. There was no teacher for special education. The school was not disabled friendly, no ramps, special toilets were found. Girl's toilets were found to be in dysfunctional condition; however the staff toilet was functional.

### **ON THE DAY OF THE SITTING OF THE BENCH/CAMP**

The Commission conducted its bench/camp in Dhalai District in Tripura on 17<sup>th</sup> January 2020. Shri Priyank Kanoongo, Chairperson of National Commission for Protection of Child Rights (NCPCR) along with Smt. Nilima Ghosh Chairperson from Tripura State Commission for Protection of Child Rights (TSCPCR); Sapna Pal Member Tripura State Commission for Protection of Child Rights (TSCPCR); Ms, Dr. Brahmneet Kaur District Collector of Dhalai; and Shri Govekar Mayur Addl. District Magistrate, constituted the Bench/Camp.



The Commission received **685** complaints on the day of bench/camp. The details of the complaints received by the bench/camp are given below. The said complaints were segregated based on the 4 areas that come under Section 4 of CPC Act, 2005. The highest number of cases, that is, 517 were registered under Juvenile Justice, 130 cases were registered under Child Health, and 37 cases under Education and 1 case under Child Psychology and Sociology Division.

<b>Name of the District</b>	<b>Education</b>	<b>Juvenile justice</b>	<b>Child Health</b>	<b>Child Psychology &amp; Sociology</b>	<b>Total</b>
-----------------------------	------------------	-------------------------	---------------------	---	--------------

Dhalai	37	517	130	1	685
--------	----	-----	-----	---	-----

DISCLAIMER: The above mentioned data is the initial data as per the day of the Camp/ Bench.

## NATURE OF COMPLAINTS

### EDUCATION

37 complaints were registered on the day of the sitting of the bench. The complaints were pertaining to the following broad areas:-

SECTION	NATURE OF COMPLAINTS	TOTAL COMPLAINTS
1	Infrastructural deficits in schools- lack of safe drinking water, toilets, leakage in roofs, teacher requirement lack of furniture, boundary wall etc.	31
2	Financial assistance for Education	6
<b>Total</b>		<b>37</b>

### JUVENILE JUSTICE

The bench/camp received 517 complaints on the day of the sitting of the bench/camp. The complaints were received in the broad areas of:

SECTION	NATURE OF COMPLAINTS	TOTAL COMPLAINTS
1	Cases related to child finance assistance	304
2	Cases related to Foster care/Sponsorship	30
3	Hostel/CCI/Missing/Documents	36
4	Cases related to Electricity/House/Road/Water	147
<b>Total</b>		<b>517</b>

### CHILD HEALTH

The Commission received 130 complaints on the day of the sitting of the bench/Camp. The complaints were pertaining to the broad areas of:-

SECTION	NATURE OF COMPLAINTS	TOTAL COMPLAINTS
1	Infrastructural deficits in Anganwadi centres/construction of Anganwadi centre	60
2	Cases related to Medical Treatment	70
<b>Total</b>		<b>130</b>

**Table 3:** Nature of complaints received under Child Health on the Dhalai Bench

### CHILD PSYCHOLOGY & SOCIOLOGY

The bench/camp received 1 complaint on the day of the sitting of the bench/camp. The complaints were pertaining to:

SECTION	NATURE OF COMPLAINTS	TOTAL COMPLAINTS
1	Substance Abuse	1

### COMPLAINT ANALYSIS AS PER NITI AAYOG INDICATORS

SECTION	NATURE OF COMPLAINTS	TOTAL COMPLAINTS RECEIVED
<b>EDUCATION- Total Complaints Received = 37</b>		
1	Infrastructural deficits in schools- lack of safe drinking water, toilets, leakage in roofs, lack of furniture, boundary wall etc.	31
<b>HEALTH- Total Complaints Received= 121</b>		
2	Infrastructural deficits in Anganwadi centres/construction of Anganwadi centre	60

### OUTCOMES

The following outcomes were noted by the Commission at the end of the Bench/Camp. Dhalai



being one of the Aspirational Districts of North Eastern Region of Tripura benefitted in the following ways from the NCPCR Bench.

- A thorough awareness drive was observed w.r.t Child Rights and Child Protection issues amongst various stakeholders at the District, Block, Village, Panchayat, School, Community and individual family level.
- The officials of the State and District level got thoroughly sensitized regarding handling of violation of Child Rights related cases and their redressal mechanisms.
- On the spot solutions to cases related to Education, Health & Nutrition, Juvenile Justice and child psychology & sociology related cases were provided by the Commission.
  - At the end the Bench, the District Administration distributed wheel chair to disabled and started a drive of spreading the awareness in a campaign mode regarding child rights wherein a dedicated van would travel through the district and disseminate the information amongst people raising awareness about child rights and issues of child marriage.
  - On the spot facilitation of children requiring disability certification was initiated.
  - Children requiring sponsorship were directed to get assessed by the CWCs and accordingly immediate suitable action was advised to be taken by the District Administration.
  - The District Administration of Dhalai brought to the notice of the Commission that they have limited funds for sponsorship but the number of petitions requesting for sponsorships are large to accommodate. In this regard, the Chairperson NCPCR requested DC and DM of Dhalai to write to State Government and to the Commission so that during PABs the said matter could be addressed by the Commission accordingly. Also, CSRs could be approached seeking support for the said matter. District Administration may like to send proposal to NCPCR accordingly for perusal and intervention.

## **CONCLUSION**

In North Eastern Region, the NCPCR Bench at Dhalai was 7th of its kind in the series of Benches/Camps conducted by the Commission in North Eastern States. The Bench under the able-guidance and leadership of Shri Priyank Kanoongo, Honorable Chairperson, NCPCR and support of Tripura SCPCR, Dhalai District Administration, NCPCR Team members, Volunteers from ICDS, Dhalai and Childline Dhalai concluded successfully. Total 685 cases were registered by the Commission under various heads of Child Education, Child Health, Juvenile Justice Care and Protection of Children, Child Psychology and Sociology etc. The commission received overwhelming support and participation from the District Administration,

SCPCR, NGO's from different districts. Around 10 NGO's brought complaints regarding child right violation before the bench their district administration which was received by NCPCR through DCPU of four districts. The volunteers apart from the district administration helped in running the proceedings of the bench/camp smoothly. Childline, CWC, teachers, youth volunteers and 2 NGOs-assisted the Commission in smooth execution of Camp/Bench.

Annexure

For official staff

PREPARATORY MEETING FOR NCPCR CAMP/BENCH HELD ON 14.01.2020 at 4.00 PM IN THE PRTI AMBASSA WHICH WILL BE CHAIRED BY THE VISITING NCPCR TEAM

Sl. No	Name of the Officials	Designation	Contact No.	Signature
1.	Rambijoy Deb	D.C.P.O. Dhalma	9436770190	14/01/20
2.	Rita Debnoti	SE, RD	9436506990	14/01/2020
3.	Olivia Debbarma	DySP	9402362514	14/01/2020
4.	Purnait Halder	Sup. ICS	9812764593	14/01/2020
5.	Ranjana Pal	ICDS Sup	9862655646	14/01/2020
6.	Sukanya Debbarma	Supervisor (ICDS)	87749156102	14/01/20
7.	Pradip Kr. Sankar	CDPO <sup>Sup</sup>	8119804513	14/01/20
8.	Debabrata Mishra	IC <sup>VC</sup> Pringipal AWC	9436452530	14/01/20
9.	Smitabala Debbarma	Sup (ICDS)	9862741551	14/01/2020
10.	Kamala Malakar	Sup (ICDS)	8837447054	14/01/20
11.	Susmita Bhattacharya	childline coordinator	9436515638	14/1/20
12.	Jahor Debnoti	P.O childline	9414943802	14/1/20
13.	Nisumol Debbarma	ICDS (Sup)	8131867834	NIL
14.	Ashutosh Sangma	Supr (ICDS)	9436462330	14/1/2020
15.	Lalujyanta Chakrabarti	Supr. ICS	8282632095	14/01/2020
16.	Chelashree Mohy	ICDS Sup.	9612342361	14/01/2020
17.	Priyanka Chandra	Sup (ICDS)	94364185615	14/01/2020
18.	Shakti Chandra	Sup (ICDS)	9436535963	14/01/20
19.	Itiranmay Chandra	EE DWS Amb	9436355955	14/01/2020
20.	Ajit Kumar Debbarma	S.E DWS Amb	9436168956	14/01/2020
21.	Ayisha Khan	Supr. ICS	9436538808	14/01/2020
22.	Mishra Debbarma	E.E DWS Amb	9436444234	14/01/2020

23	Dr Sanjoy Biswas,	DDRO (D)	0436134190	11/1/2020
24	ASIST Debnath	VCAD SP	9436127921	11/1/2020
25	Dr Utkarsh Mishra	CAD	8131098679	11/1/2020
26				
27				
28				
29				
30				

## বিজ্ঞপ্তি

আগামী ১৭ই জানুয়ারী ২০২০ইং সকাল ৯ ঘটিকা হইতে ৫টা পর্যন্ত জাতীয় শিশু অধিকার সুরক্ষা আয়োগ কর্তৃক আমবাসাস্থিত পঞ্চায়েতরাজ প্রশিক্ষণ কেন্দ্রে একটি শিবিরের আয়োজন করা হয়েছে।

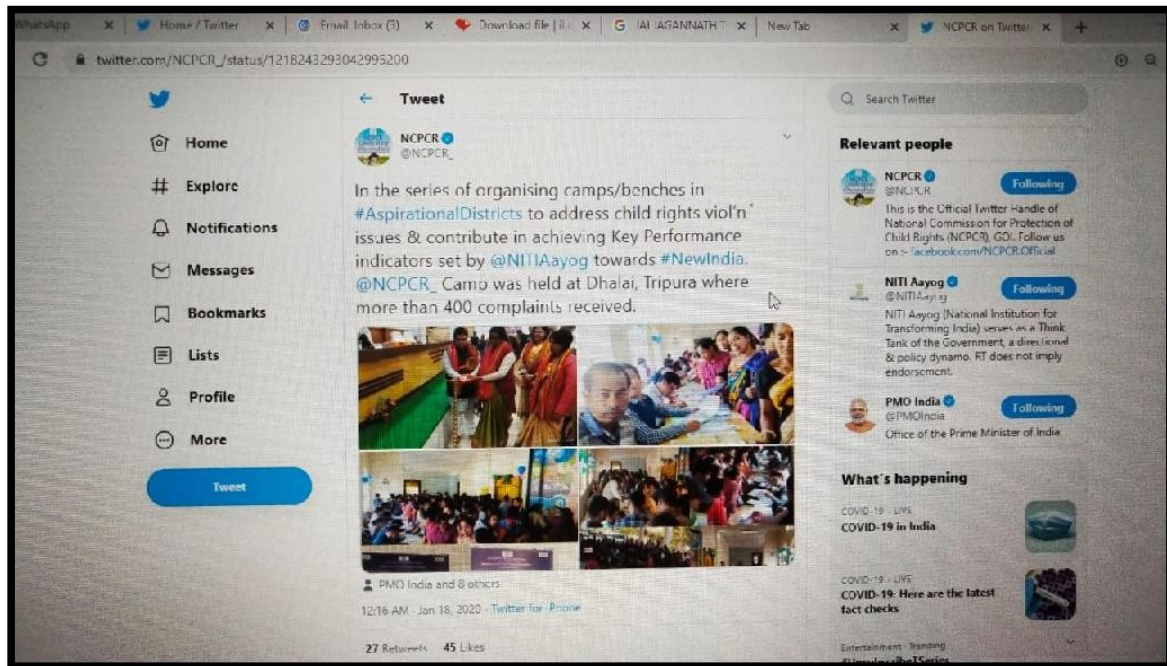
উক্ত শিবিরে শিশু সংক্রান্ত যাবতীয় অভিযোগ গ্রহণ করা হবে। অতএব উপরে উল্লিখিত শিবিরে উপস্থিত থেকে প্রশাসনিক সুযোগ সুবিধা গ্রহণ করার জন্য ধলাই জেলা প্রশাসনের পক্ষ থেকে বিশেষভাবে অনুরোধ করা হচ্ছে।

ধন্যবাদান্তে

ধলাই জেলা প্রশাসন

আমবাসা, ধলাই ত্রিপুরা।

ICA/D/1543/19-20





ANNEXURE

<b>S.No.</b>	<b>Name of NGO</b>	<b>Contact details</b>
<b>1</b>	<b>Childline</b>	<b>9436536874</b> <a href="mailto:prabahadhalai@gmail.com">prabahadhalai@gmail.com</a>
<b>2</b>	<b>Sujit Suraya Foundation</b>	<a href="mailto:sujitsharma250@gmail.com">sujitsharma250@gmail.com</a>
<b>3</b>	<b>Sudarshan Foundation</b>	9436932399/9402528220 <a href="mailto:sudarshanfoundation3801@gmail.com">sudarshanfoundation3801@gmail.com</a>